



UYUK C.I.C

Company House number: 10476914

300-hour Yoga Teacher Training Terms and Conditions

This document details the responsibilities of Urban Yogis UK and participants in the Urban Yogis UK 300-hour Yoga Teacher Training

1. Application

- 1.1. Students wishing to apply for this Urban Yogis UK 300-hour Teacher Training Course must meet the following prerequisites:
- 1.2. To have been practicing yoga regularly for a minimum of 2 years and have an established regular self-practice. Sharing these practices starts with your own personal experience and inquiry and we will support participants to develop their own practice as the foundation for their ongoing learning.
- 1.3. Prospective participants must submit a completed application, along with a letter explaining why they wish to attend this training and to become a qualified yoga teacher.
- 1.4. Upon receipt of their application, prospective participants will be invited to attend an interview with the Urban Yogis UK teaching faculty team, either in person or online. Attendance at this interview is mandatory.
- 1.5. Acceptance onto the course is determined by a range of factors including the opinion of the interviewing teachers, about your suitability at this time. Any prospective applicant who is unsuccessful at this time, may still apply for the training course in a subsequent year.
- 1.6. It is the responsibility of each of the participants to ensure that this training is suitable for them. If you are not sure if this training

is appropriate for you, please contact Urban Yogis UK and arrange to speak to a member of the teacher training course faculty to discuss any questions and provide guidance on the suitability of the training before applying for a space on the course.

2. Course Attendance and Qualification

- 2.1. Participants are expected to attend 100% of the course and all coursework and exams (where applicable) must be completed to an acceptable standard before the end of the course to receive the qualification.
- 2.2. In unforeseen exceptional circumstances attendees may miss up to 10% of the tuition hours and still receive final certification. Should the attendee exceed this amount no certificate may be issued. If unforeseen circumstances require an attendee to miss a taught module, they may make this up with additional study by agreement with the Urban Yogis UK teaching faculty, who will offer the opportunity to attend an alternative training, where reasonably possible, to catch up on the missing content. This will be at an additional cost to the participant and is subject to availability.
- 2.3. Participants are responsible for ensuring they can attend all sessions. No refunds will be provided in the event of a participant failing to complete the course or failing to attend all sessions. Participants are asked to notify the Urban Yogis UK training course leader and relevant members of the teaching faculty in advance if they are unable to attend any session during the training.
- 2.4. Participants are responsible for informing the Urban Yogis UK course leader of any updates to the information provided by them in their course registration form.
- 2.5. Participants are responsible for arriving at least 15 minutes prior to the start time of any in-person course and to log in 15 minutes before the start of any online sessions. If a participant has an issue with logging into an online training session, they should immediately notify the relevant Urban Yogis UK teaching team member before the start of the session.

- 2.6. No refunds will be issued if a participant misses' part of the course due to arriving late or technical problems logging in to online sessions.

3. Training Timing

- 3.1. All training times refer to UK Time. Please note that some elements of the training are held online. Please ensure that you fully understand the mode of delivery of the course that you are booking, and that you can attend all the dates and times published.

4. Course Fees

- 4.1. The total cost of the course £3,950.00
- 4.2. To include all tuition, online training resources as detailed, student manual and trainee teacher's insurance with Yoga Alliance Professionals.
- 4.3. Not included are: travel to and from the training venue, accommodation (if applicable) on taught weekends, books and reference materials. It also does not include lunch on the training days, although drinks and snacks will be provided.
- 4.4. Once you have been accepted onto the course, a deposit of £500 is required to secure your place. Please note that this deposit is non-transferable and non-refundable. Urban Yogis UK is unable to reserve spaces prior to payment.
- 4.5. Payment of the balance may be made either in full or by installments, as agreed with Urban Yogis UK. Please see below.
- 4.6. **Payment Option 1 (Early Bird discount):**
 - 4.6.1. 1 single payment of £3,750.00 (£200 saving)
- 4.7. **Payment Option 2:**
 - 4.7.1. £500 deposit on acceptance followed by 1 single payment of £3,350.00 by 8th August 2023 (£100 saving)
- 4.8. **Payment Option 3:**

- 4.8.1. £500 deposit on acceptance followed by 2 x instalments of £1725.00 - 45 days prior to the start date (8th August 2023) and the second balancing payment 90 days after the first instalment (6th November 2023).
- 4.9. Urban Yogis UK reserves the right to withdraw a place to students who have not paid their deposit or full fees by the required date.
- 4.10. Any course fees paid are non-transferable to any other course, including the same course held on an alternative occasion.
- 4.11. Please note you will be required to take out personal trainee teacher insurance at the start of the course to cover you for your teaching practice as a trainee (conditions apply). We have arranged cover for each of our trainee participants from Yoga Alliance Professionals, at a subsidized rate of £15, which is included in your course fee.
- 4.12. Urban Yogis UK may offer a bespoke payment plan on a case-by-case basis. When entering a Payment Plan, upon paying the first installment, the participant is committing to pay the full course fees, and the published Urban Yogis UK cancellation terms apply.

5. Cancellations

- 5.1. All training participants are committed to the full payment of course fees once a course has begun.
- 5.2. If a participant's circumstances change and they are no longer able to join the course, the following refund policy applies, if the course has not yet started.
- 5.3. Providing notice of cancellation is received in writing and agreed more than 45 days before the course begins, participants will receive a full refund of any course fees (not including the deposit) already paid.
- 5.4. Cancellations received less than 45 days prior to a course start date are non-refundable.

- 5.5. All cancellations must be received in writing.
- 5.6. All deposits paid are nonrefundable and non-transferable.
- 5.7. In the case of absence or a student wishing to leave the course once it has started, fees are non-transferable, and no refund may be given wholly or in part. Likewise, all students are liable for complete payment of course fees regardless of whether they decide to continue or not after starting the course.
- 5.8. Although all efforts are taken to avoid canceling a course, in unforeseen exceptional circumstances or if course minimum viable attendance is not met, Urban Yogis UK may be required to cancel the training. In the unlikely event of having to cancel this course, Urban Yogis UK will refund the total course fees paid, including deposits. Urban Yogis UK shall not be liable to pay for any additional expenses incurred such as travel and accommodation costs and we strongly advise participants (where applicable) to ensure they have sufficient travel insurance in place.
- 5.9. Urban Yogis UK reserves the right to change a course date due to unforeseen circumstances. Although all efforts are taken to avoid changing a course date. Under these circumstances Urban Yogis UK will provide the participant with notice by email and the participant shall have 7 days to request a course fee refund. If a course fee refund is not requested within 7 days, the participant will no longer be eligible to receive a refund. If changes occur within 7 days or less before the training commences, the participant is eligible for a course fee refund up until 24 hours before the training commences. If the course goes ahead on the same dates but at different times, no refund will automatically be granted.
- 5.10. Urban Yogis UK reserves the right to offer the course at an alternative venue, if required, due to unforeseen circumstances. In the event of this happening, we will aim to offer tuition in person within 10 miles of the originally advertised venue and no refunds will be provided. If the alternative venue is more than 10 miles from the originally advertised venue, or if the course is

moved online, Urban Yogis UK will provide notice by email and allow 7 days to request a full refund. If a refund is not requested within 7 days, the participant will no longer be eligible to receive a refund.

- 5.11. If, during the course, Urban Yogis UK and any of its training faculty members is concerned about the physical or psychological wellbeing of a participant or their ability to complete the training, we reserve the right to ask participants to leave the course. Under these circumstances Urban Yogis UK will consider a pro-rata refund, but refunds will not automatically be granted.
- 5.12. Urban Yogis UK will not tolerate any threatening or abusive language or behavior towards its staff or participants. Urban Yogis UK reserves the right to ask participants engaging in this behavior to leave immediately. No refund will be provided if the behavior of a participant is viewed by the Urban Yogis UK teaching faculty as being disruptive to the learning environment of the others.

6. Other

- 6.1. Urban Yogis UK reserves the right to make any amendments to the publicized prospectus should circumstances demand it.
- 6.2. Whilst every effort will be made by the Urban Yogis UK teaching faculty to ensure that the manner in which each course is conducted is entirely safe, Urban Yogis UK cannot accept liability for any injury, loss or damage incurred or sustained on a course or any other harmful consequence arising during or after a course.
- 6.3. All participants must inform the teaching faculty before the start of the course and at any point during, if they are pregnant or have any health or medical conditions that could impact their ability to take part in the training or which require them to avoid or modify any practices.
- 6.4. Students agree that they will not hold Urban Yogis UK responsible for any injury, loss or damage or harmful consequence arising during or after a course. We recommend that participants consult with their doctor or medical practitioner before embarking

on this course if they have any concerns about their personal health or have any medical conditions that may affect their ability to take part in the course safely.

7. Quality assurance

- 7.1. The Urban Yogis UK teaching faculty will be required to set and mark theory and exam papers and observe practice, providing effective feedback to each of the training participants. The student cohort will be divided between the senior faculty teachers and their assessments will be moderated.
- 7.2. Students will be asked regularly for their evaluation of the course and attention will be paid to their feedback. If you are not happy with any aspect of the course, you may have recourse to our Complaints Policy. We would always ask that, in the first instance, you raise your concerns with the senior teaching team.

8. Data Protection

Urban Yogis UK is committed to protecting our participants' personal data. Urban Yogis UK collects certain personal data to process a participant's application to join this training, to manage their account, provide services purchased by the participant and contact the participant.

On acceptance of a place on this training programme, Urban Yogis UK will share your contact details with Yoga Alliance Professionals in for the purposes of adding applicant's information to their trainee list and organizing trainee insurance. If you do not wish us to share your contact information, please let us know.

All data collection and storage procedures comply with the Data Protection Act 2018 (DPA) and UK general data protection and regulation (UKGDPR) guidance.

Further information regarding the data that Urban Yogis UK has collected can be requested by emailing info@urbanyogisuk.com with the subject line 'data protection query'.